

**THE
CLIENT
ASSISTANCE
PROGRAM**

Free advocacy help with
Vocational Rehabilitation
&
Independent Living Programs

**DISABILITY
RIGHTS
MAINE** 

800.452.1948 (V/TTY)

advocate@drme.org

www.drme.org

 [DisabilityRightsMaine](https://www.facebook.com/DisabilityRightsMaine)

Who We Can Help

The Client Assistance Program (CAP) at Disability Rights Maine helps individuals with disabilities who apply for or receive employment-related services from:

- the Division of Vocational Rehabilitation
- the Division for the Blind and Visually Impaired
- the Division for the Deaf, Hard of Hearing & Late Deafened
- Independent Living Services Programs

When We Can Help

The CAP can provide advocacy assistance when you:

- Need help getting services
- Have been denied services
- Disagree with your counselor's decision

How We Can Help

The CAP can help you access services and understand your rights. We:

- Inform you about the services and benefits available to you under the Rehabilitation Act and the ADA
- Advocate for you to get the services you need
- Investigate complaints about services
- Help resolve problems with your counselor or agency
- Help appeal agency decisions
- Challenge system-wide problems that make it hard for people to access services